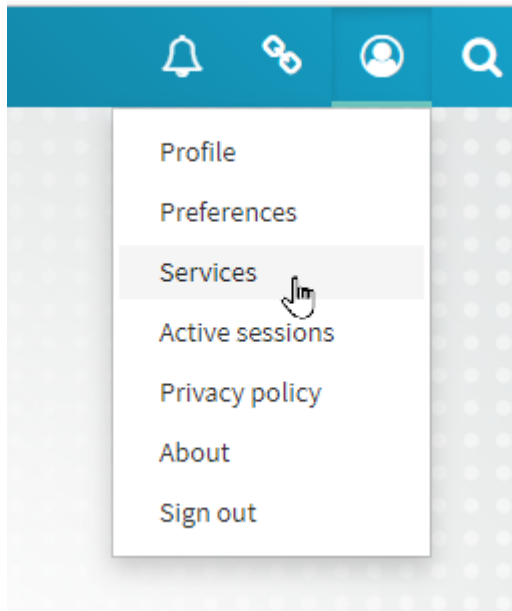
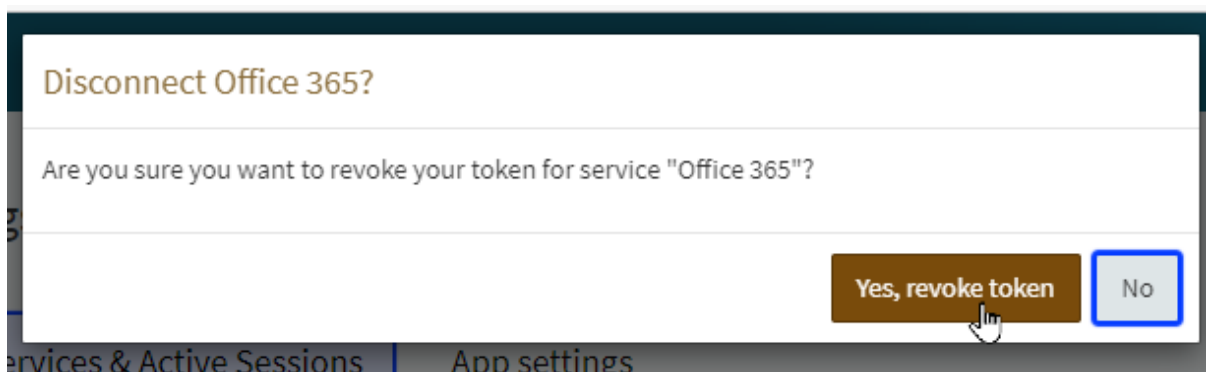
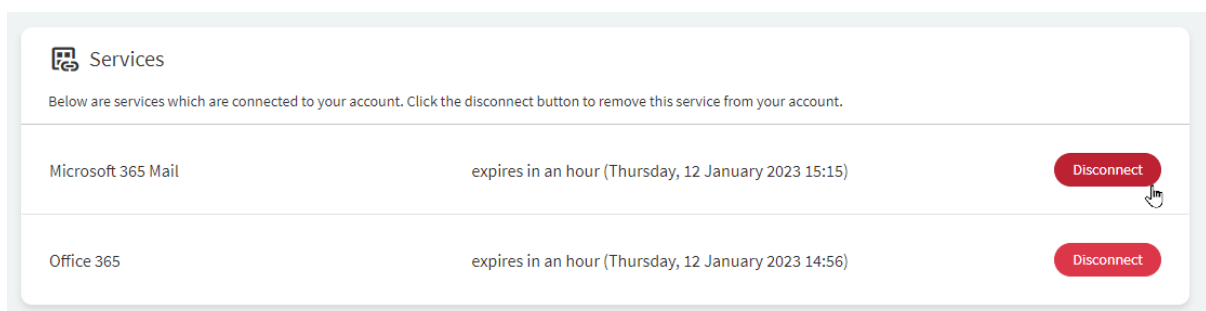


If students can log in to Ara computers and MyAra, but the email button says 'Cannot connect to Office365' or similar:

If they can click on the profile icon, then click on Services



Then click on disconnect for any of the services there, and then revoke the token



Now the email button should say 'Unauthorised' or similar, and clicking on it should process as normal.